

# *Sustainability Report*

WE AT LBS BINA GROUP BERHAD BELIEVES THAT SOCIAL, ENVIRONMENT AND ECONOMIC (SEE) PERFORMANCES ARE EQUALLY IMPERATIVE TO THE BUSINESS MOVING FORWARD.

Our current business direction is therefore aligned to our stakeholder's sustainability concerns. We foresee the opportunities that are arising through sustainability practices, especially as we navigate through many emerging markets.



## SUSTAINABILITY REPORT ABOUT THIS REPORT

G4-17, G4-18, G4-23, G4-28, G4-29, G4-30, G4-31



### FEEDBACK FOR THE REPORT

We welcome your comments, thoughts and remarks, which can be directed to:

#### LBS Bina Group Berhad

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### SCOPE OF THE REPORT

- LBS Bina Group Berhad (“LBS”) has prepared the report in accordance with the Global Reporting Initiative, GRI G4 Guidelines to fulfil Bursa Malaysia’s Main Market Listing Requirements.
- The report focuses on economic performance, environmental compliance, occupational health and safety, as well as training and education across the aspects of social, environment and economic.

### REPORTING PERIOD

This report content is from January 1, 2017 to December 31, 2017 for the selected indicators.

### AVAILABILITY AND COVERAGE

This report is published for our valued stakeholders including shareholders business partners, regulators, industry groups, media and the community. It is made publicly available online via our website.

### BOUNDARY

The report refers to:

- Selected activities within and outside the organisation of LBS including selected subsidiary mainly MGB Berhad, (formerly known as ML Global Berhad) [“MGB”]; and
- Contains performance data for selected indicators [refer to page 104].



# SUSTAINABILITY REPORT AWARDS AND RECOGNITION



◀ **THE BRANDLAUREATE  
BEST BRANDS AWARDS  
2016 – 2017**  
(LBS Bina Group Berhad)



◀ **STARPROPERTY.MY AWARDS 2017**  
Honours for the Poseidon Award  
(D' Island Residence)

▶ **ASIA CORPORATE  
EXCELLENCE AND  
SUSTAINABILITY  
AWARDS 2017**  
Outstanding Leader  
in Asia  
(Tan Sri Lim Hock San)



▲ **QUEEN VICTORIA  
COMMEMORATIVE  
MEDAL 2017**  
(Tan Sri Lim Hock San)

Note: For further list of awards and recognition, please refer to the Annual Report 2017.

## SUSTAINABILITY COMMITTEE CHAIRPERSON'S MESSAGE

“AS A GROUP, WE ARE COMMITTED TO WALK OUR TALK TOWARDS REALISING OUR SUSTAINABILITY AGENDA”

At LBS, we value sustainability as part of our business DNA. We appreciate the growing concerns of our various stakeholders on matters of social, environment and economic matters. We continuously engage both our internal and external stakeholders through different mediums, in order to understand their concerns. Taking account of these concerns and adopting sustainability practices, we were able to recognise and minimise sustainability related risks. In some cases, even change these risks to opportunities that improves our overall business conduct.



### **Dato' Cynthia Lim**

Sustainability Committee,  
Chairperson

#### **Governance**

Good governance is the foundation of any successful business. This is what we strongly believe in LBS. Yearly, we evaluate our current practices and revisit available policies in order to strengthen our approach on governance. This prepares us to face new and emerging business needs and challenges. We ensure that all our Group business governance approaches mirror the requirements of Malaysian Code of Corporate Governance, Bursa's Listing Requirements, Securities Commission Act and other laws. We abide by all legislation requirements and support good business conduct.

#### **Employees**

We at LBS always believe that our employees are the driving force of our business. Thus, it has been a great importance for us to care and grow our people together with the business. We are committed to provide our people a safe working environment. The Group also understands the needs for employee knowledge development and provides meaningful and impactful trainings. Throughout the reporting year, we have conducted about 44 professional learning and transition programmes that includes technical, soft skill, professional and safety trainings.



conducted about  
**44**  
professional  
learning and  
transition  
programmes

Recognising our employees' continuous efforts, we make sure that our people are recognised based on merit regardless of age, race, gender, religion, marital status or disabilities.

**Environment**

We value our planet and are consistently finding ways to reduce our environmental footprint. As our business expands, our environmental footprint extends equally. We are taking initial steps to minimise environmental impacts through close monitoring and implementing mitigation steps. We understand the nature of our business that opens to possible negative impact to the environment. Thus, we ensure that all environmental compliances are adhered to, at each level of our business. For year 2017, we have recorded zero cases of environmental non-compliance.

**Community**

We are committed in extending our compassion on social needs where our business exist. We have helped impact the growth of local communities towards maintaining a sustainable harmonious relationship. LBS focuses on four pillars: Education, Community, Environment and Health. This is a move to consolidate and accelerate LBS on-going efforts to give back to the local communities.

**Moving Forward**

We want sustainability practices to be our business norm, beyond compliance and reporting. LBS is committed to embrace the real meaning of sustainability by revisiting and including sustainability in our current policies and practices. We look forward to implement better tracking mediums to evaluate and consider valuable changes. I trust you will find this Sustainability Report informative and delivers a just and balanced interpretation of our position and performance on identified material matters.

**Dato' Cynthia Lim**

Sustainability Committee, Chairperson

# SUSTAINABILITY REPORT

## STAKEHOLDER ENGAGEMENT

G4-24, G4-25, G4-26, G4-27

“WE VALUE THE VIEWS OF OUR STAKEHOLDERS. WE ENGAGE THEM THROUGH VARIOUS PLATFORMS PERIODICALLY. TAKING ACCOUNT OF THEIR CONCERNS, WE BELIEVE WE ARE DOING WHAT MATTERS TO OUR STAKEHOLDERS. GRI G4 FRAMEWORK GUIDED US IN TAKING A MORE SEAMLESS PATHWAY ENGAGING WITH OUR DIVERSE STAKEHOLDERS AND ESTABLISHING A TRAILBLAZING APPROACH FOR DERIVING SUSTAINABILITY CONCERNS.”

Stakeholder	Mode of Engagement	Frequency of Engagement
<b>Investors and Shareholders</b>	<ul style="list-style-type: none"> <li>Annual General Meeting</li> <li>Annual Report</li> <li>Quarterly Financial Report</li> <li>Analysts Briefing</li> <li>Extraordinary General Meeting</li> <li>Regular Shareholder Communication</li> <li>Announcement on Bursa Malaysia and Corporate Website</li> </ul>	<ul style="list-style-type: none"> <li>Annually</li> <li>Annually</li> <li>Quarterly</li> <li>As and when needed</li> <li>As and when needed</li> <li>Monthly, one-to-one and group</li> <li>As and when needed</li> </ul>
<b>Employees</b>	<ul style="list-style-type: none"> <li>Annual Performance Appraisal</li> <li>Briefings and Trainings</li> <li>Event, Celebrations and Sporting Activities</li> <li>Management, Operational and Committee Meetings</li> <li>Town-hall Meeting</li> </ul>	<ul style="list-style-type: none"> <li>Annually</li> <li>Periodic</li> <li>Monthly and Periodic</li> <li>Weekly and Periodic</li> <li>Annually</li> </ul>
<b>Customers</b>	<ul style="list-style-type: none"> <li>Feedback channels such as emails, phone calls and hotlines</li> <li>Website and Social Media</li> <li>Product Launches and Roadshows</li> <li>Marketing and Promotional Programmes and Events</li> </ul>	<ul style="list-style-type: none"> <li>As and when needed</li> <li>As and when needed</li> <li>As and when needed</li> <li>As and when needed</li> </ul>
<b>Government Authorities and Regulators</b>	<ul style="list-style-type: none"> <li>Income Tax Filing</li> <li>Annual Return</li> <li>GST Reporting</li> <li>Official Meetings and Visits</li> <li>Industry Events and Seminars</li> </ul>	<ul style="list-style-type: none"> <li>Annually</li> <li>Annually</li> <li>Monthly and Quarterly</li> <li>As and when needed</li> <li>As and when needed</li> </ul>
<b>Suppliers, Business Partners and Industry Group</b>	<ul style="list-style-type: none"> <li>Product Launches and Roadshows</li> <li>Meetings and Site Visits</li> <li>Supplier Assessment System</li> <li>Briefings and Trainings</li> </ul>	<ul style="list-style-type: none"> <li>As and when needed</li> <li>As and when needed</li> <li>As and when needed</li> <li>As and when needed</li> </ul>



# SUSTAINABILITY REPORT

## STAKEHOLDER ENGAGEMENT (CONT'D)

G4-24, G4-25, G4-26, G4-27

Stakeholder	Mode of Engagement	Frequency of Engagement
<b>Local Communities</b>	<ul style="list-style-type: none"> <li>• Community Outreach and Development Programmes</li> <li>• Strategic Partnerships</li> <li>• Charitable Contributions</li> <li>• Website and Social Media</li> </ul>	<ul style="list-style-type: none"> <li>• Periodic</li> <li>• Upon Mutual Agreement</li> <li>• As and when needed</li> <li>• As and when needed</li> </ul>
<b>Media</b>	<ul style="list-style-type: none"> <li>• Press Releases</li> <li>• Site Visits</li> <li>• Events</li> <li>• Website and Social Media</li> </ul>	<ul style="list-style-type: none"> <li>• As and when needed</li> <li>• As and when needed</li> <li>• As and when needed</li> <li>• As and when needed</li> </ul>

The table below illustrates the material sustainability aspects raised during stakeholder engagements.

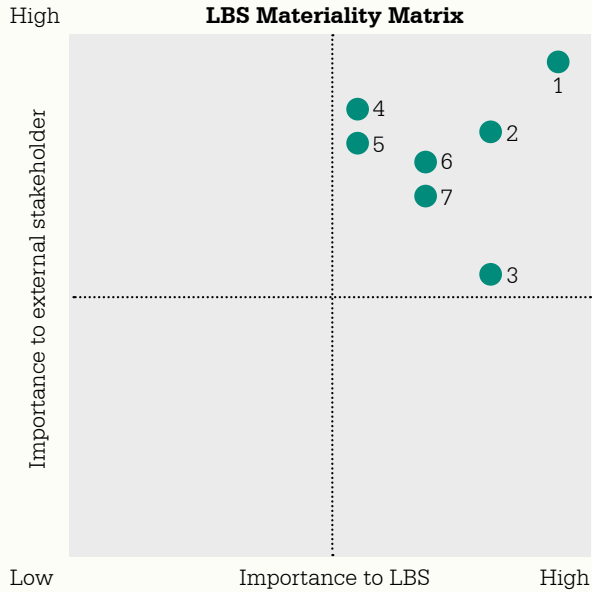
Material Sustainability Aspects	
<ul style="list-style-type: none"> <li>• Economic Performance</li> <li>• Occupational Health and Safety</li> <li>• Labour Practices and Decent Work – Training and Education</li> <li>• Product Responsibility - Customer Satisfaction Assessment</li> <li>• Environmental Compliance</li> <li>• Energy</li> <li>• Water</li> <li>• Product Responsibility Compliance</li> </ul>	<ul style="list-style-type: none"> <li>• Procurement Practises</li> <li>• Emissions</li> <li>• Occupational Health and Safety</li> <li>• Indirect Economic Impacts</li> <li>• Anti-Corruption</li> <li>• Indirect Economic Impacts</li> <li>• Labour Practices and Decent Work – Training and Education</li> <li>• Human Rights – Local Communities</li> </ul>



# SUSTAINABILITY REPORT

## MATERIALITY

G4-1



It is important that LBS sustainability strategies and reports addresses the issues that are of great importance to the Group and our stakeholders. These material aspects have significant influence on social, economic and environment categories.

A robust approach on materiality process provides the foundation in developing the content of our sustainability disclosures. It also allows us to have meaningful discussions about how we approach key focus areas. We have endeavoured to create a methodical process for our materiality engagement.



G4-18, G4-19, G4-20, G4-21

Category	Sub-Category	Material Aspects	List of Indicators	Aspect Boundary	Materiality Matrix Reference
Economic	N/A	Economic Performance	• G4-EC1: Direct economic value generated and distributed	Within Organisation	1
Environment	N/A	Energy	• G4-EN3: Energy consumption within the organization	Within Organisation	6
	N/A	Water	• G4-EN8: Total water withdrawal by source	Within Organisation	7
	N/A	Compliance	• G4-EN29: Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations	Within and Outside Organisation	5
Social	Labour Practices and Decent Work	Occupational Health and Safety	• G4-LA6: Type of injury and rates of injury, occupational disease, lost days, and absenteeism, and total number of work related to fatalities, by region and by gender	Within Organisation	2
		Training and Education	• G4-LA10: Program for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings	Within Organisation	3
	Product Responsibility	Customer Health and Safety	• G4-PR5: Result of surveys measuring customer satisfaction	Within Organisation	4

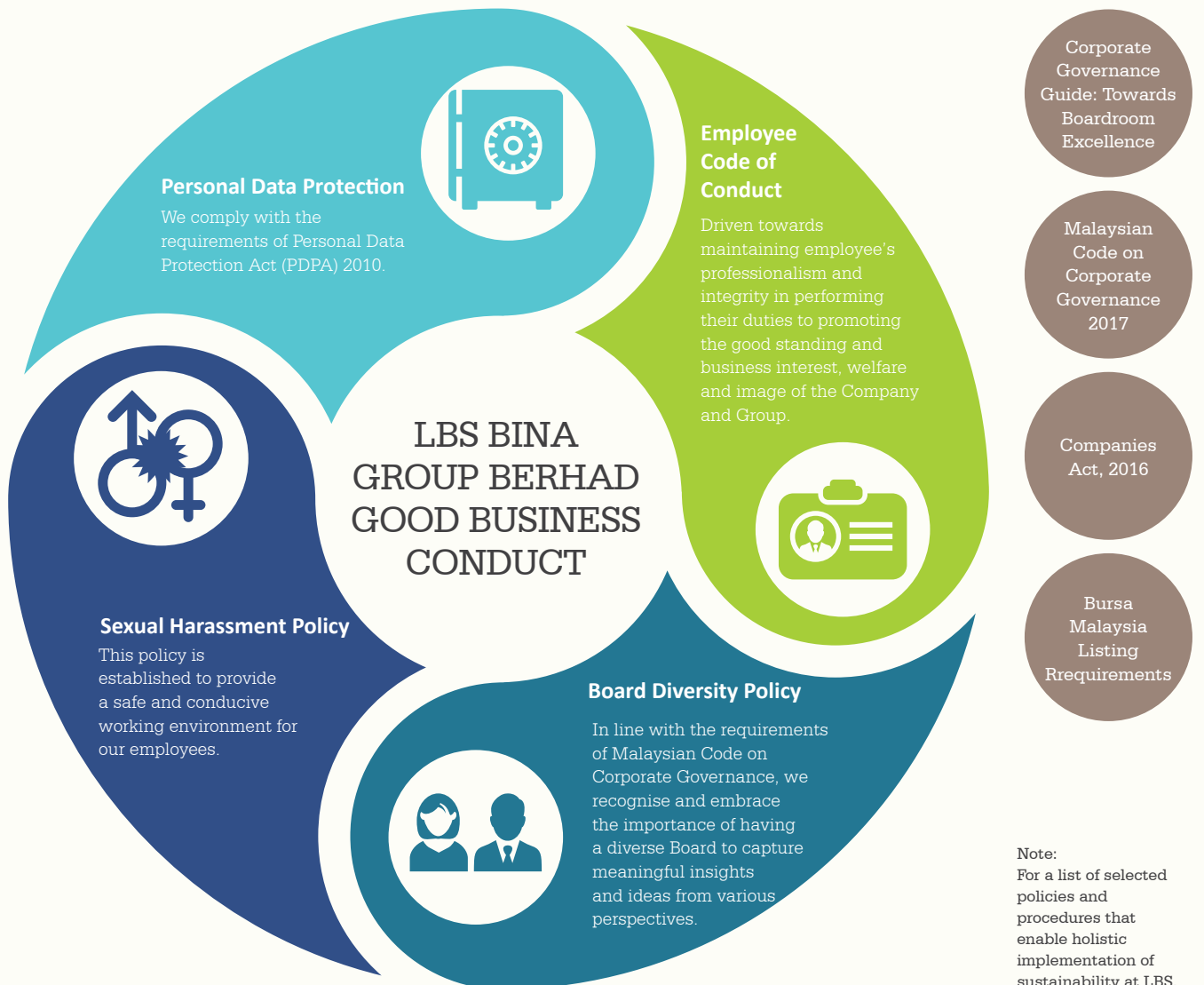


# SUSTAINABILITY REPORT CORPORATE GOVERNANCE

G4-34, G4-56

SOUND CORPORATE GOVERNANCE IS THE KEY FOUNDATION OF OUR OPERATIONS. LBS GOVERNANCE FRAMEWORK CLOSELY FOLLOWS THE MALAYSIAN CODE ON CORPORATE GOVERNANCE (MCCG), THE MAIN MARKET LISTING REQUIREMENTS OF BURSA MALAYSIA SECURITIES BERHAD, AND OTHER APPLICABLE LOCAL REGULATIONS. WE ARE ALSO ALIGNED TO THE GLOBAL INDUSTRY BEST PRACTICES.

LBS SUSTAINABILITY GOVERNANCE FRAMEWORK IS PREMISED UPON THE FOLLOWING STATUTORY PROVISIONS, BEST PRACTICES AND GUIDELINES:



Note:  
For a list of selected policies and procedures that enable holistic implementation of sustainability at LBS, refer to our website or Annual Report 2017.

# SUSTAINABILITY REPORT

## CORPORATE GOVERNANCE (CONT'D)

G4-34, G4-56

### Board Diversity Policy

With a view of achieving a sustainable and balanced development, the Company aims to increase diversity at the Board level as an essential element in supporting the attainment of its strategic objectives and its sustainable development. In assessing the Board's composition, Board diversity has been considered from a number of aspects, including but not limited to gender, age, cultural and educational background, ethnicity, professional experience, skills and knowledge.

The appointment process of Board members is based on merit that includes evaluating the future possible contribution to the Board. The appointed member are also considered against specified selection criteria, objectives and the contribution towards Board diversity.

### Employee Code of Conduct

Employees are expected at all times to maintain the highest standards of professionalism and integrity in all that they do. This includes communications with colleagues, customers, clients, suppliers and the public. These standards apply to communications that are verbal, written (for example: memo, letter and report) and electronic (including but not limited to fax, email, mobile phone text messages, telephone, voicemail or internet).

Employees shall faithfully and diligently perform their duties and shall endeavour to the utmost of their abilities to promote the good standing and business interest, welfare and image of the Company and/or the Group in general.

Employees shall, apart from carrying out their respective job function, obey and comply with all reasonable and lawful orders and directives from the Company and to observe faithfully all rules, regulations and policies, which may be applicable to the Group in general.

### Sexual Harassment Policy

This policy is intended to ensure that all employees are free from sexual harassment at the workplace. The aim of the Management is to provide a safe and conducive working environment. Sexual harassment of any nature at the workplace is prohibited and will not be tolerated or condoned by Management. Management will investigate all complaints of sexual harassment fairly and objectively. Appropriate action will be taken against the employee(s) concerned, based on the available evidence.

However, if the complaint is found to be falsely made, disciplinary action will be taken against the complainant. In this respect, if the punishment for sexual harassment is dismissal, the same will apply to the complainant who makes false accusations of such sexual harassment.

### Privacy and Personal Data Protection Policy

All personal data will be kept and processed in a secured manner. Procedures are in place to ensure that all employees, contractors, agents, consultants and other parties who have access to any personal information held by or on behalf of us are fully aware of and abide by their duties and responsibilities under the Act. As such, all employees who have access to personal data defined in the Act must undertake to comply with the security measures implemented by the Group under our policy to ensure compliance with the Act.

Note: For further disclosure, please refer to the Statement on Corporate Governance in the Annual Report 2017.



# SUSTAINABILITY REPORT ENVIRONMENT

G4-DMA, G4- EN3, G4-EN8, G4-EN29



At LBS, we acknowledge our responsibility in managing the impacts of our operations on the environment. This is made evident by the way we designed our initiatives to conserve energy and reduce emissions. We believe such dedication towards environment as significant to long-term business success.

While our construction division, MGB is ISO 14001:2015 certified by Worldwide Quality Assurance – a certification body that provides various management system certifications to companies globally, our other business operations are subjected to extensive standards, for instance Environmental, Social and Governance (“ESG”) policy and Environmental Management System (“EMS”). In addition, platforms like the Environmental, Health and Safety (“EHS”) Committee as well as internal EHS audit on annual basis help to oversee our environmental performance and appropriately respond to any incidents of non-compliance.

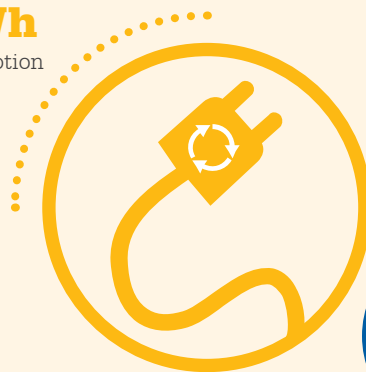
Being in an industry that has a robust governance supervision it encourages us to establish the most feasible means to manage our environmental footprint. Following our commitment to closely adhere to legal requirements and regulations, LBS has been embarking on independent measures to achieve

lower emissions and enhance energy efficiency by tracking our energy consumption and measuring our water usage. Among the efforts to improve our green credentials are the incorporation of Rainwater Harvesting system in D’ Island Residence project, a technique that collects and stores water from the rooftop to be reused on-site, which has been estimated to conserve up to 100,000 litres of water per household per year as well as the installation of LED street lights in both Bandar Saujana Putra and D’ Island Residence to underline our green and energy efficiency systems.

Through energy saving measures and proper monitoring of energy use, we at LBS intend to review our energy consumption on a regular basis and identify opportunities to achieve further improvements in energy efficiency.

**457,479 kWh**

Total electricity consumption



**Zero**

Fines for non-compliance with environment laws and regulations



**1,238 m<sup>3</sup>**

Total water consumption

# SUSTAINABILITY REPORT

## SOCIAL

G4-DMA, G4-LA6

### Occupational Health and Safety (“OHS”)

Our employees are an integral part of LBS ongoing success. The commitment towards them is apparent through the way we prioritise the development of a strong occupational health and safety (“OHS”) culture within the organisation. We strive to steadily provide a healthy workplace with minimised risks and we believe this could be achieved through effective implementation of value-adding strategies, operational best practice as well as supervising and tracking performance.

We at LBS recognises its responsibility to comply with OHS regulations and manage intrinsic risks associated with our day-to-day decision-making processes and operations as a whole. Therefore, we govern our work practices and safety requirements through a robust Health and Safety Management System (“HSMS”). This comprehensive safety framework is aligned with internationally accepted standards and best practices. Besides aiming to reduce the level of risks and ensure an injury and incident-free workplace, HSMS also encourages our employees to play an active role in cultivating a healthy and safe work environment.

The management of OHS is given high priority at LBS as the responsibility is placed on the Board of Directors. With the objective to fortify OHS governance across our business, the Health and Safety Department promotes employee involvement in formal Operational Control Health and Safety Committee, a group which collaborates to set the tone for OHS direction and initiatives, such as risks mitigation and stakeholder



Total Number of Employees

0 | Total Number of Work Related Fatalities

2 | Total Number of Work Related Injuries

Note: Based on total number of cases recorded for the reporting year for Group Level



No. of Professional Learning and Transition Programme Organised

communication. This committee is divided into six teams, that oversee the following areas:

- Emergency response;
- Hazard Identification, Risk Assessment and Control (HIRADC);
- Internal audit;
- Operating machine;
- Legal; and
- Promotion publicity and awareness.

In recognition of LBS consistency for operating in accordance with the industry best standards in health and safety as well as for providing tailored solutions and delivery times, we have received certification of ISO 9001:2008 from Worldwide Quality Assurance (“WQA”). MGB, a subsidiary of LBS was accredited with OHSAS 18001:2007 for meeting the compliance of construction services in building and civil engineering works. We strive to create value for all stakeholders by implementing effective OHS management in our business operations. To strengthen our commitment, we will continue to pursue efforts in providing a safe and secure workplace.

### Training and Education

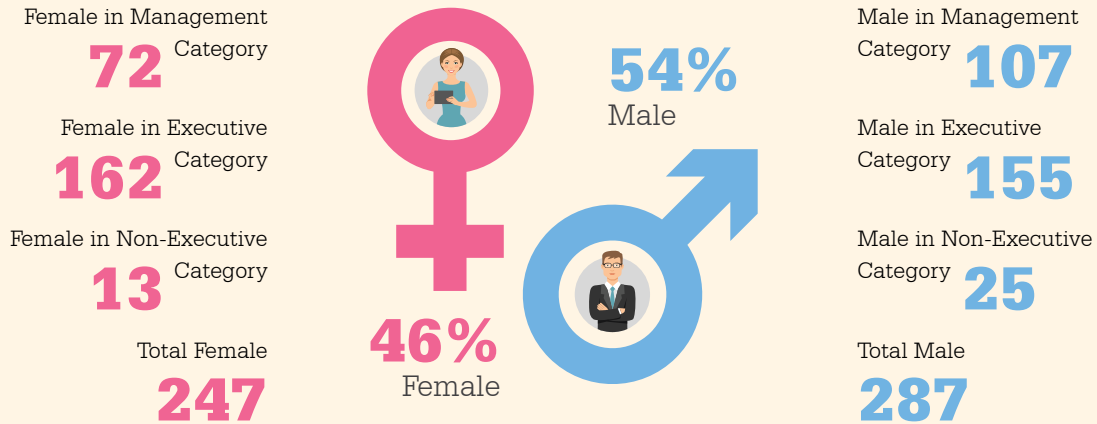
We at LBS understand the importance of improving employees competencies through training, learning and development. We believe it is vital to provide an environment that offers our employees the opportunity to achieve their potential in order to deliver high service quality. This is an investment which would be beneficial for the performances of both employees and our business, allowing LBS to be set apart from our competitors.



# SUSTAINABILITY REPORT SOCIAL (CONT'D)

G4-DMA, G4-LA10

## EMPLOYEE BREAKDOWN | GROUP LEVEL



To foster a learning culture and developing leadership, managerial and technical skills of our employees, LBS provides training and education programmes which aim to deal with the needs of different employees' and forge the path for continuous learning and timely career progression. Among the technical, soft skill, professional and safety training programmes it includes the following:

- Bursa Malaysia Sustainability Reporting Workshop;
- Hiring Solutions Workshop;
- The Malaysian Institute of Chartered Secretaries and Administrators (MAICSA) Annual Conference 2017;
- Tax Audit Framework 2017 Seminar;
- Construction Industry and Payment Adjudication ACT (CIPAA) – The Impact For and Against Seminar;
- Critical Thinking and Problem Solving Skills Seminar; and
- Fire Evacuation Plan Training.

Besides that, LBS conducts several professional development programmes such as certification courses in Mall-

Property Management that includes marketing, leasing, mall operations and maintenance to expand our employees' skill-sets and improve their competency.

Oursubsidiary, MGB, also acknowledges the gravity of designing strategic Training and Development plans in order to develop human capital with specific knowledge and experience. The Human Resource division performs a crucial role by assessing and identifying the employees' growth and development needs. This approach is further enhanced through a deliberate collaboration with external consultants and subject matter experts to create a more structured and holistic training and developmental programmes for employees to successfully support MGB's Vision and Mission. Some of the initiatives consist of Master Builders Association Malaysia (MBAM) Annual Safety and Health Conference 2017, Quality, Safety and Health Briefing as well as First Aid and Fire Fighting Training.

We take pride in the professionalism and skills of our people. Aspiring to be a leader in the industry, LBS is relentless in our efforts to reflect our values across every activity concerning learning and development. We will continue to design innovative training platforms to meet our customer's needs and increase our market leadership in the industry.

### Customer Satisfaction – Product and Service Labelling

For LBS, our customers' health, safety and satisfaction are essential in maintaining a thriving business. Therefore, we perceive customer satisfaction survey as a formal channel that enables us to thoroughly understand their expectations and go beyond the traditional notions of safety, schedule and cost. LBS maintains a strong focus on the quality of our products and services. We believe that the survey process provides a unique opportunity and venue for our business to coordinate with customers and identify areas that can be improved in delivering our product and services.

# SUSTAINABILITY REPORT

## SOCIAL (CONT'D)

G4-DMA, G4-PR5

The following are several courses of action that we have put in place to respond to customer’s queries:

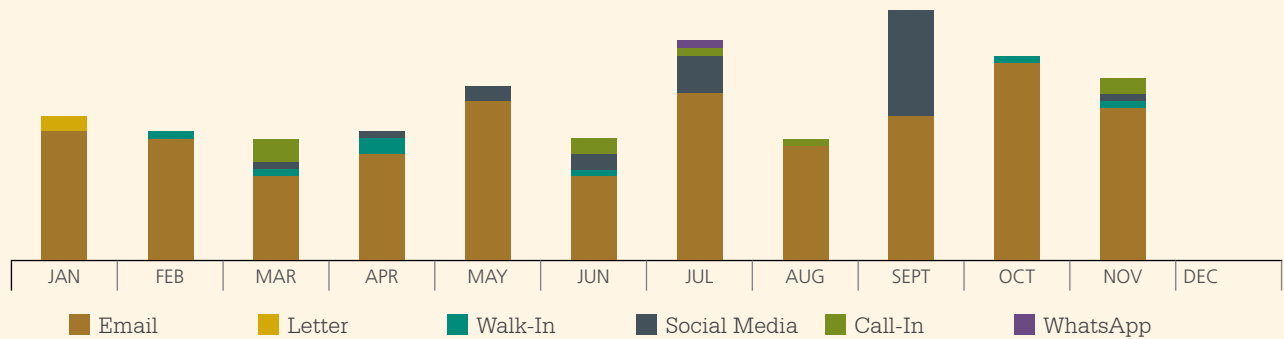
- Customer Service department attends to all complaints through phone, email, social media as well as walk-in and forward the complaints to the relevant departments within 24 hours;
- Resolves product and service issues by clarifying customer’s complaint, identifying the cause of problem, selecting and explaining the best solution to address the problem, expediting correction or adjustment and following up to ensure resolution within 30 days after its submissions;
- Contacts customer via phone or email in order to respond and notify them of investigation results,
- Refers unresolved customer complaints of more than 30 days to Head of Department of designated departments for further investigation (for example Credit, Marketing, Maintenance and Project),
- Keeps all records regarding communications with customers, transactions, details of inquiries, complaints, comments as well as actions taken, and
- Compiles and provides updated report on both weekly and monthly basis.

In line with our efforts to respond effectively to customer’s requests, we are committed to deliver safe and responsible products and services. As customer’s interest in information transparency grows, we will continue to provide products and services that are in line with global regulations and customer’s requirements.

### CUSTOMER COMPLAINTS RESOLVED IN 2017



**100%**  
RESOLVED  
237 TOTAL RESOLVED  
COMPLAINTS IN 2017.

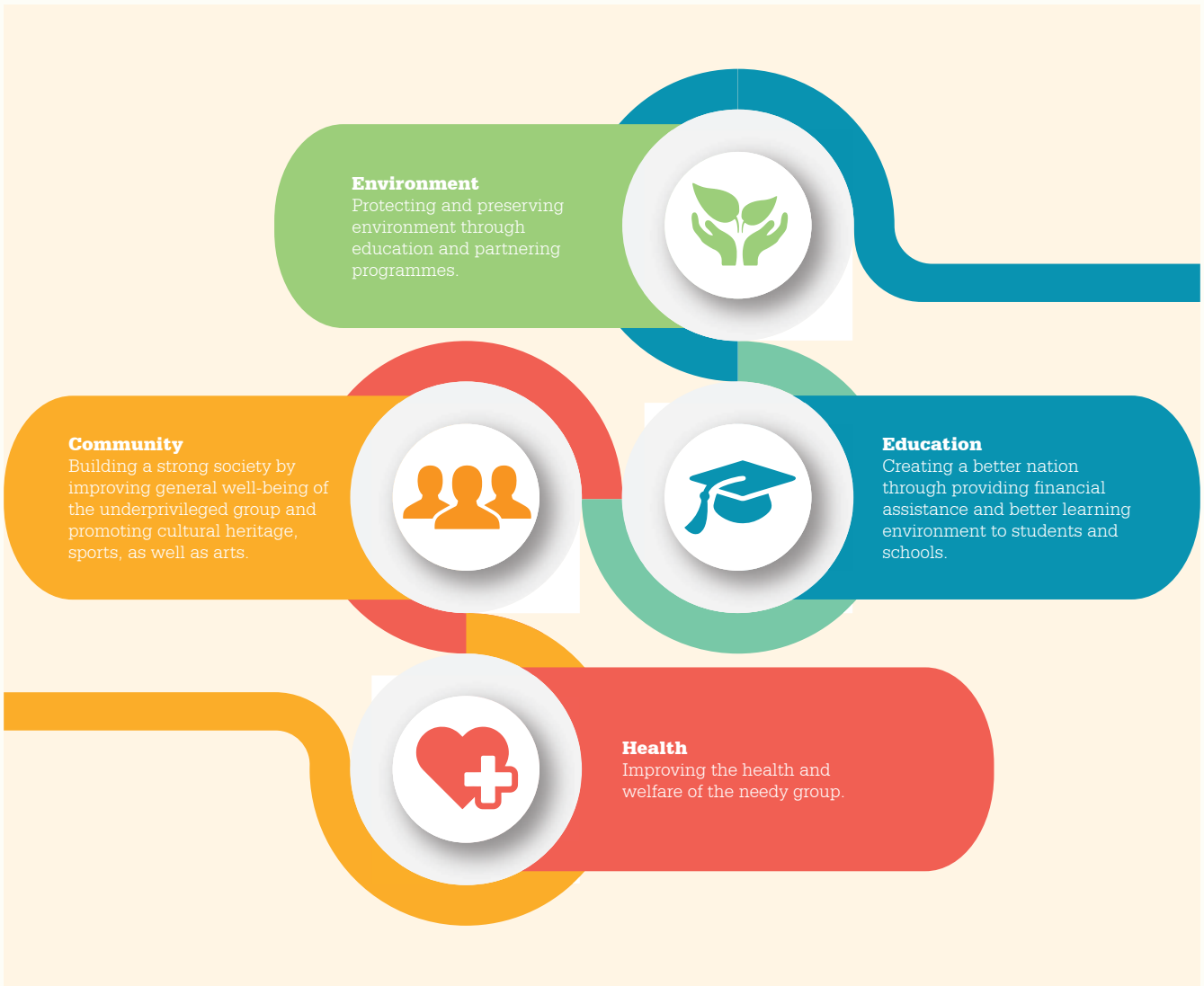




# SUSTAINABILITY REPORT COMMUNITY

## Corporate Social Responsibility

LBS aims to empower communities where we operate. We believe this can be realised through targeted efforts and partnerships. LBS Foundation was formed on 6 June 2015 with the vision to improve the community’s quality of life and to embark on a sustainable approach towards corporate social responsibility (“CSR”) via championing four key focus areas namely, health, community, environment and education initiatives. Information below illustrates the aim of these four key pillars and some key initiatives for the year 2017.





# SUSTAINABILITY REPORT COMMUNITY (CONT'D)



### PROGRAM SEMARAK KEMERDEKAAN

In conjunction with the 60<sup>th</sup> National Independence Day, LBS sponsored a blood drive organised by South Klang Valley Expressway ("SKVE") toll plaza of Bandar Saujana Putra to foster the spirit of unity in the community. In addition, LBS also co-hosted a blood donation drive along with Selangor Petaling Business and Industry Association, Persatuan Hokkien Sungai Way Selangor and Persatuan Keturunan Lim Daerah Petaling, Selangor. This campaign is conducted with the goal of donating 200 blood bags to the local hospital.



### 34<sup>th</sup> KIWANIS MOTOR TREASURE HUNT 2017

LBS is a long-term supporter of the Kiwanis Motor Treasure Hunt since 2007. In 2017, LBS sponsored RM120,000 to support the events which was organised by Kiwanis Club of Kuala Lumpur (KCKL) to raise funds for the operations and maintenance of Kiwanis Down Syndrome Foundation - National Centre (KDSF-NC). Aside from the sponsorship, LBS also encouraged employees to participate in the treasure hunt to support the cause.





# SUSTAINABILITY REPORT COMMUNITY (CONT'D)



## Community

### APRON SPONSORSHIP FOR BSP BAZAAR

In conjunction with Ramadhan, LBS sponsored aprons to every stall at Bandar Saujana Putra ("BSP") bazaar to increase food safety awareness and promote personal hygiene practices among the stall owners.



### 20<sup>th</sup> NATIONAL HOUSING AND PROPERTY SUMMIT 2017

The Asian Strategy and Leadership Institute (ASLI)'s National Housing and Property Summit brings together stakeholders in the industry to assess the direction of the property market over time, key strategies to adapt in a rapidly changing business landscape and new opportunities facing the industry.



### 13<sup>th</sup> MALAYSIA FESTIVAL OF THE MIND

LBS sponsored the 13<sup>th</sup> Malaysia Festival of The Mind. This event is organised to instil awareness about human mind potential, to emphasise the importance of mental literacy, as well as to develop and to promote various techniques and skills pertaining to the advancement of mental literacy among Malaysians.

### Event to boost mental literacy of Malaysians

By LINDA MENDI  
linda@lms.com.my

**KUALA LUMPUR:** The Malaysia Festival of the Mind (FMOM) is back for the 13<sup>th</sup> year, aiming to boost the mental literacy of Malaysians. Themed "Open Mind", the FMOM was launched at Tunku Abdul Rahman University College (TARUC) and will be held from 21-23 July.

Organised by the Malaysian Mental Literacy Movement (MMLM), Universiti Tunku Abdul Rahman (UTAR) and TARUC, the event aims to develop thinking, memory and creativity skills through the responsiveness of the mind.

MMLM chairman Tan. Dr. Ling Siang-tai said: "The 13<sup>th</sup> anniversary brings skills and opportunities..."

Reading benefits for long (left) and short (right) reading habits during the event at TARUC.

Readers' Letters of Alphabet (left) and Arabic numerals (right) were displayed at the event.

Long and short reading habits were highlighted by the event.

## SUSTAINABILITY REPORT COMMUNITY (CONT'D)



### Education



#### STAR NIE STEP UP

For six years in a row, LBS sponsored The Star's Step Up and Newspaper-in-Education (NiE) programmes, which is aimed to assist both primary and secondary students, especially for those who will sit for Ujian Pencapaian Sekolah Rendah ("UPSR"), to get a good grasp of the English language.



#### 38<sup>th</sup> PESTA TANGLUNG UNIVERSITI KEBANGSAAN MALAYSIA (PTUKM 38)

LBS organised the 38<sup>th</sup> Pesta Tanglung Universiti Kebangsaan Malaysia Charity Run, known as HEARun and put together a stage show with the intention to increase awareness on bullying and suicide prevention. Part of the fund raised during the event was donated to Life Line Association Malaysia to further encourage the efforts in providing counseling for those in need of mental illness support.

#### THE STAR CORPORATE SPONSORS TO NATIONAL SERVICE CAMP

LBS provided print and digital copies of The Star to students from eight National Service Camps. This contribution was intended to be part of their English programmes at these selected camps. These National Service Camps also arranged reading sessions for the students on a weekly basis.



# SUSTAINABILITY REPORT

## GRI G4 CONTENT INDEX

GENERAL STANDARD DISCLOSURES		
General Standard Disclosures	Description	Page Reference or Explanation for Omissions
<b>STRATEGY &amp; ANALYSIS</b>		
G4-1	Statement from the most senior decision maker of the organisation	Sustainability Committee Chairperson's Message (page 100-101)
<b>ORGANISATIONAL PROFILE</b>		
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G4-4	Primary brands, products and services	AR
G4-5	Location of organisation's headquarters	AR
G4-6	Number and names of countries where the organisation operates	AR
G4-7	Nature of ownership and legal form	AR
G4-8	Markets served	AR
G4-9	Scale of organisation	AR
G4-10	Workforce	AR
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G4-13	Significant changes during the reporting period	About This Report (page 98)
<b>IDENTIFIED MATERIAL ASPECTS AND BOUNDARIES</b>		
G4-17	Entities included in the organisation's consolidated financial statements. Report whether any entity included in the organisation's consolidated financial statements or equivalent documents is not covered by the report	About This Report (page 98)
G4-18	Process for defining report content and Aspect Boundaries, and how the organisation has implemented the Reporting Principles for Defining Report Content	About This Report (page 98), Materiality Matrix (page 104)
G4-19	List of all Material Aspects identified in the process for defining report content	Materiality Matrix (page 104)
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